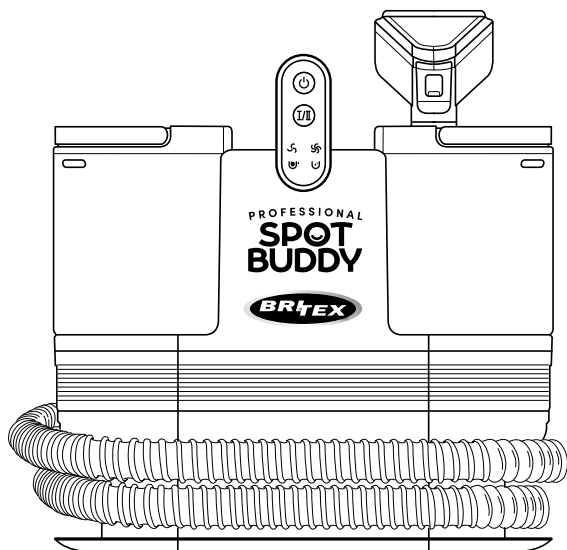




PROFESSIONAL SPOT BUDDY

YOUR BEST FRIEND FOR A STAIN-FREE HOME







USER GUIDE

Thank you for choosing the Britex Professional Spot Buddy, please read and follow this User Guide carefully before using your Britex Professional Spot Buddy.



SAFETY INSTRUCTIONS

SYMBOL	DEFINITION
	Caution
	Only Use Britex Cleaning products
	Read User Guide
	Use clean, warm water only
	Risk of fire
	Risk of electric shock

SYMBOL	DEFINITION
	Do not expose to open flame
	For Household use only
	Disconnect from power outlet
	<p>This symbol on the product or in this User Guide indicates that electronic and electrical items should not be disposed of with regular household waste.</p> <p>To ensure proper treatment, recovery, and recycling, please take this product to a designated collection point. For more information about your nearest collection facility, contact your local council.</p>



WARNING to reduce the risk of fire, electric shock or injury:

- This machine is suitable for use by children aged 8 years and older, as well as individuals with reduced physical, sensory, or mental capabilities, or those lacking experience and knowledge, provided they are supervised or instructed on its safe use and understand the associated risks.
- Children must be supervised to ensure they do not play with the machine.
- Cleaning and maintenance must not be performed by children without supervision.
- The machine is not a toy.
- Indoor use only.
- Use this appliance only as described in this User Guide. Only use the attachments provided.
- Do not turn on the machine until you have read and fully understood all the instructions and operating procedures.

SAFETY INSTRUCTIONS

- For best results and to ensure the proper functioning of the machine, use only products approved by Britex Carpet Care in the machine.
- To prevent scalding or burns, exercise caution while filling the clean water tank. Do not use boiling hot water in the machine as it could damage the components.
- Do not submerge the machine in water.
- Avoid handling the plug or machine with wet hands.
- Never leave the machine unattended when it is plugged in or turned ON. Unplug the machine from the power source when not in use or before cleaning.
- Do not pull or carry the machine by the power cord, use the power cord as a handle, close it in a door, or drag it around sharp edges or corners. Keep the power cord away from hot surfaces.
- Handle the power cord with care and avoid pulling the power cord when using the machine or unplugging the machine.
- Do not use the machine if the power cord and/or plug are damaged, broken or if the plug is loose.
- Do not insert any object into the machine openings. Do not use the machine if any openings are blocked; keep them clear of dust, lint, hair, or anything that may obstruct airflow.
- Keep hair, loose clothing, fingers, and all body parts away from the openings and any moving parts of the machine and its accessories.
- Avoid placing the machine near an open flame or any potential sources of heat.
- Do not use the machine to clean up flammable or combustible liquids or materials, such as petrol, motor oil, solvent, paint, or any caustic or toxic substances like bleach, ammonia, toilet or drain cleaner.
- Do not use the machine to pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- To prevent damage to the machine, avoid picking up hard or sharp objects such as glass, nails, screws, coins, and similar items.
- Exercise extra care when cleaning stairs.
- Do not carry the machine whilst in use.
- Store and use the machine on a flat, level surface.
- Suitable for domestic (household) use only.

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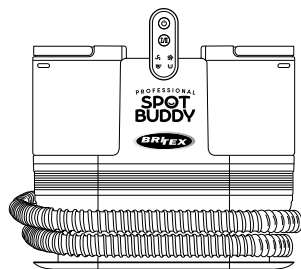
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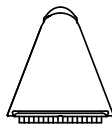
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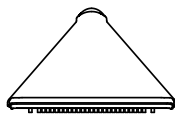
WHAT'S IN THE BOX



Professional Spot Buddy
Cleaning Machine



Standard Brush



Wide Brush

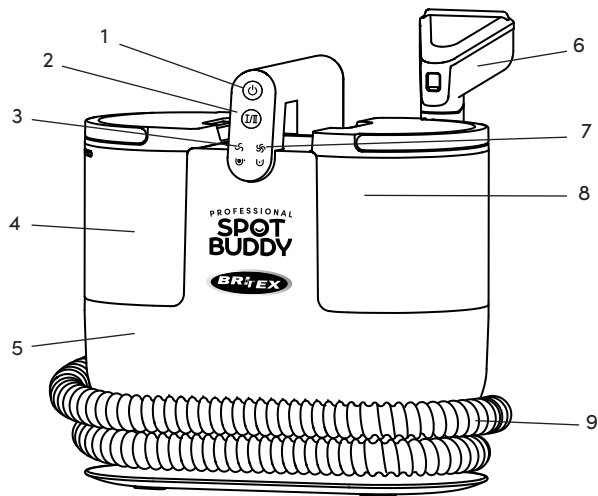


Self-Cleaning
Attachment

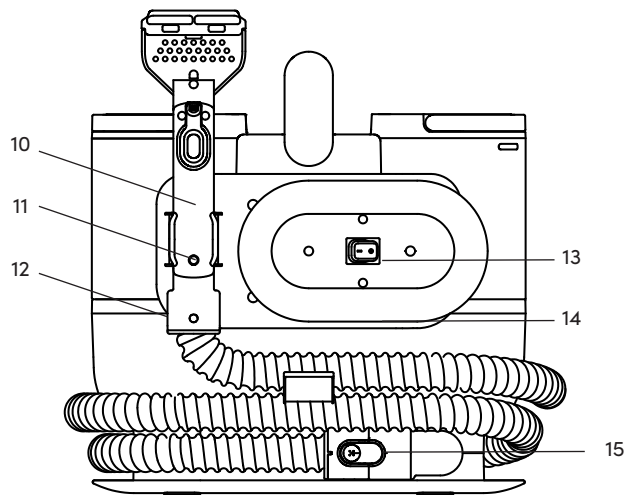
SPECIFICATIONS

Rated Working Voltage	220-240V 50-60Hz	Motor Type	Dry & Wet Dust Suction Motor
Vacuum Suction	500W	Motor Life	>300H
Vacuum Degree	14Kpa	Hose Length	1.8m
Noise	<85db	Waterproof Level	IPX4
Clean Water Tank Capacity	1600ml	Environment Temperature	5 - 50°C
Dirty Water Tank Capacity	950ml	Net Weight	3.9kg
Power Cord Length	4.7m	Machine Size	320 x 226 x 327mm

BRITEX PROFESSIONAL SPOT BUDDY

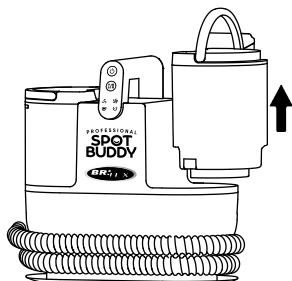


- | | | |
|-------------------------|---------------------|--------------------------|
| 1. ON/OFF Button | 4. Dirty Water Tank | 7. Water Level Indicator |
| 2. Power Button | 5. Machine Body | 8. Clean Water Tank |
| 3. Power Mode Indicator | 6. Cleaning Brush | 9. Cleaning Hose |

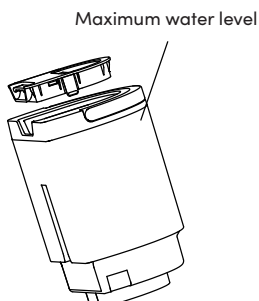


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|------------------------|-----------------|-----------------------|
| 10. Water Spray Button | 12. Wand Holder | 14. Power Cord Bobbin |
| 11. Wand | 13. Main Switch | 15. Hose Lock |

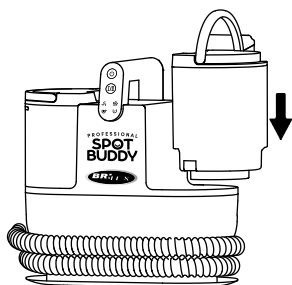
FILLING THE CLEAN WATER TANK



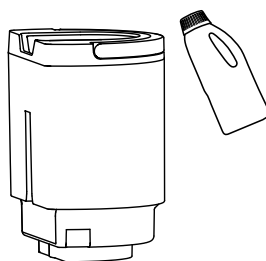
1. Remove the clean water tank from the body of the machine



2. Open the lid and fill to the maximum level indicator with clean warm water



3. Install the clean water tank back into the body of the machine



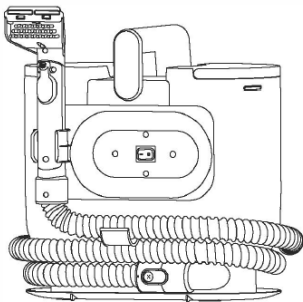
4. Add 30ml of Britex Carpet Cleaner or Britex Upholstery Cleaner into the clean water tank and replace the lid securely



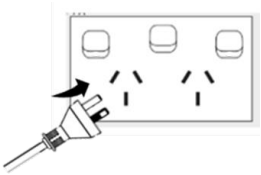
IMPORTANT

- Use only clean, warm water.
- Disconnect from power outlet.

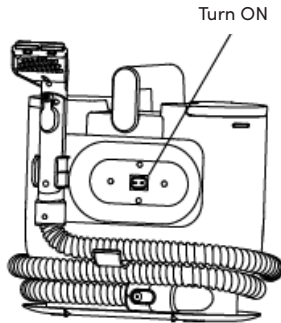
HOW TO USE



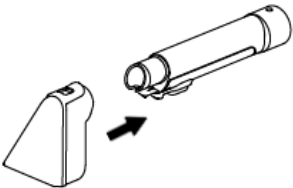
1. Unwind the hose and power cord



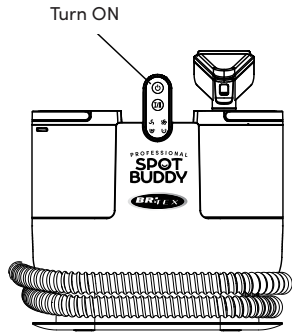
2. Plug the machine into the power outlet



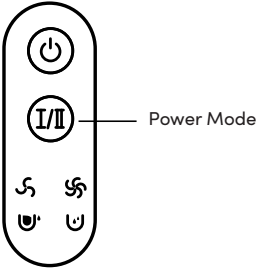
3. Turn the Main Switch at the back of the machine to the ON position



4. Connect the desired brush into the Wand

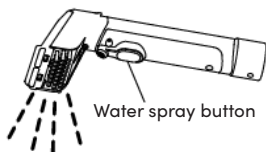


5. Push the ON/OFF Button to start

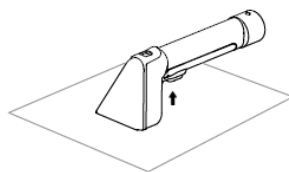


6. Push the Power Button once for normal suction or twice to switch to Turbo mode

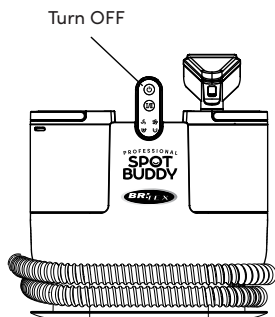
HOW TO USE



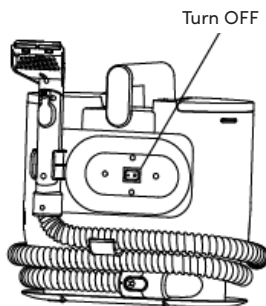
7. Press the Water Spray button to spray clean water



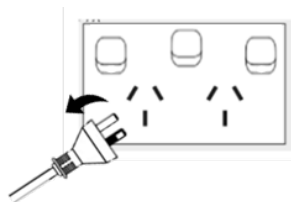
8. Work the brush back and forward across the stain and absorb all excess water



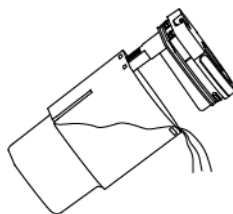
9. When finished, press the ON/OFF Button to stop



10. Turn off at the Main Switch



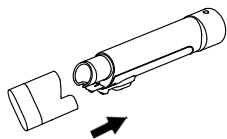
11. Unplug the machine from the power outlet



12. Empty the dirty water and clean water tanks and follow the Cleaning instructions

- When the dirty water tank reaches full capacity, the Water Level Indicator will flash and emit three consecutive beeps and enter stand-by mode.
- For tough, stubborn stains we suggest you use a Britex Spot 'n' Stain or Britex Urine Remover as a pre-treatment.
- We highly recommend that you repeat the process multiple times to achieve a comprehensive and thorough clean.

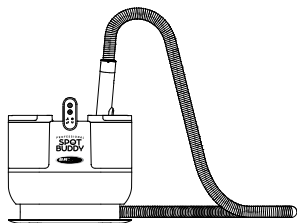
AFTER CLEANING CARE



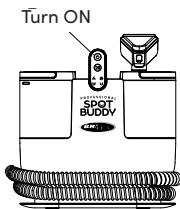
1. Connect the self-cleaning attachment to the handle



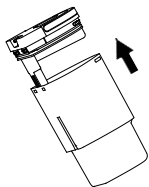
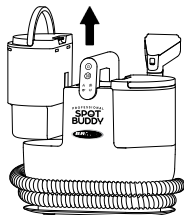
2. Open the clean water tank



3. Attache the hose to the outlet on the inside of the clean water tank



4. Turn the machine ON



5. Remove the dirty water tank, rinse under clean water and leave to dry



IMPORTANT

CLEANING THE MACHINE & BRUSHES

- Remove both the dirty water and clean water tanks from the machine and rinse each tank thoroughly with clean warm-water and allow the tanks to air dry completely before placing them back into the machine.
- To clean the filter screen in the clean water tank, turn the machine off and unplug from the power outlet. Remove the filter screen and rinse under warm water. To clean the exterior of the machine, use a damp cloth and gently wipe the surface of the machine.
- Remove the transparent cover from the brushes.
- Flush the brushes thoroughly with clean water to remove any accumulated dirt or residue.

WARRANTY AGAINST DEFECTS

Britex Machines and Wands are manufactured, tested and inspected in accordance with the highest standards. We provide a limited warranty period (see Warranty Against Defects Period below) to give you peace of mind. This applies in addition to any statutory rights which remain unaffected. You are welcome to contact our Customer Service helpline on 1800 804 973 Monday to Friday (9:00am to 5:00pm) to discuss any warranty information.

This warranty is intended for Machines and/or Wands used for ^domestic and private use and does not cover commercial* usage.

WHAT DOES THIS WARRANTY AGAINST DEFECTS COVER?

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

This Warranty Against Defects (“Warranty Against Defects”) does not impact, limit, reduce or change (or purport to impact, limit, reduce or change) any of the statutory warranties and must be read separately. Under this Warranty Against Defects, we warrant as follows:

- 1.1 Britex Carpet Care Pty Ltd (“Britex Carpet Care”) guarantees to the original purchaser for the Warranty Against Defects Period, the machine or wand supplied by Britex Carpet Care and every component part thereof (collectively, “Machine” and/or “Wand”) shall be free from material defects. However, this guarantee is subject to Clauses 1.2, 1.3 and 1.4 and does not apply in the circumstances described in Clause 2.1
- 1.2 Subject to Clause 2.1, you can make a claim under this Warranty Against Defects if:
 - a) you give notice (in accordance with the “How Do I Claim Under This Warranty Against Defects” section (below)) to Britex Carpet Care during the Warranty Against Defects Period, and
 - b) you (if asked to do so by Britex Carpet Care) return the Machine and/or Wand to Britex Carpet Care’s place of business or an alternative address as instructed by Britex Carpet Care, and
 - c) where relevant Britex Carpet Care is given a reasonable opportunity of examining the Machine and/or Wand.

Once Britex Carpet Care receives your Machine and/or Wand, it will be assessed. If your Machine and/or Wand suffers a defect within the Warranty Against Defects Period, Britex Carpet Care will either repair or replace the Machine and/or Wand without further charge or refund you (either in part or in full).

- 1.3 The guarantee at Clause 1.1 shall apply to any replacement Machine and/or Wand (for the Warranty Against Defects Period from the date of delivery of the replacement Machine and/or Wand) and any repaired Machine (for the original Warranty Against Defects Period from the original date of purchase and delivery of the Machine and/or Wand) supplied by Britex Carpet Care.
- 1.4 This Warranty Against Defects is given in addition to and does not affect any rights and remedies available to you under Australian Consumer Law.

WARRANTY AGAINST DEFECTS PERIOD

Product	Model Number	Warranty Against Defects Period
Britex Spot Buddy Machine	SP-24	1 year

WHAT THE WARRANTY AGAINST DEFECTS DOES NOT COVER

2.1 Subject to any statutory rights which remain unaffected, the guarantee at Clause 1.1 does not apply to any defect in the Machine and/or Wand arising from:

- a) any further use of the Machine and/or Wand made by you or any third party after giving notice in accordance with Clause 1.2
- b) your failure, or that of any third party, to follow Britex Carpet Care's reasonable oral or written instructions (including but not limited to the User Guide supplied with the Machine) as to the proper storage, use and maintenance of the Machine (as to the latter, for best operating efficiency and cleaning use of only Britex Carpet Care's cleaning products is recommended)
- c) any alteration or repair, or attempted alteration or repair of the Machine and/or Wand, by you or any third party without written consent of Britex Carpet Care
- d) fair wear and tear, wilful damage, negligence by you or any third party, accident, improper use and abuse, or abnormal storage or working conditions; or
- e) use by you or any third party of the Machine and/or Wand in any way or at any time for rental or hire purposes.

EXPENSES

If a Machine and/or Wand is returned to Britex Carpet Care for repair under the guarantee at Clause 1.1, Britex Carpet Care will pay these delivery charges. However, you will be responsible for paying any delivery charges for Britex Carpet Care sending the Machine and/or Wand back to you if the Machine and/or Wand is not considered by Britex Carpet Care, acting reasonably, to have a material defect.

Subject to law, you will be responsible for paying any delivery charges for sending the Machine and/or Wand to and from Britex Carpet Care for repairs occurring outside of the Warranty Defects.

HOW DO I CLAIM UNDER THIS WARRANTY AGAINST DEFECTS?

To obtain warranty assistance, contact the Britex Carpet Care Customer Support team using the details below. Britex Carpet Care will require the following information in order to assist you: your name, address and telephone number, model number, serial number, proof of purchase showing the date and place of purchase and a detailed explanation of the nature of the problem. Britex Carpet Care will review all the facts involved and advise you as to the correct procedure. Britex Carpet Care recommends you keep the original carton and packaging materials.

CONTACT INFORMATION

Britex Carpet Care Pty Ltd (ABN: 80 093 729 787)

Unit 10 | 25-37 Chapman Street, Blackburn North, VIC, 3130

Phone: 1800 804 973 (Monday to Friday 9:00am to 5:00pm AEST/AEDT)

Email: customerservice@britex.com

Website: britex.com

[^] Domestic and private use only. You agree not to use the Machine and/or Wands for any commercial, business or re-sale purposes. In the event that you do, Britex Carpet Care does not accept any liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity to the fullest extent permissible by law.

* Commercial use applies when Machine and/or Wands are being used in a non-domestic capacity.

TROUBLESHOOTING

The machine does not turn on after the switch is turned on

Ensure that the machine is properly plugged into a working power outlet and that there are no issues with the power supply.

Check the power cord for any visible damage, such as frayed wires or loose connections.

If the power cord is damaged, refrain from using and dispose of the machine immediately.

The machine is overheating, and the protective device has activated

Ensure that there are no blockages or obstructions in the machine, especially in the airflow or vents, which can lead to overheating.

Turn off the machine immediately and allow it to cool down for a period of time. Overheating can occur due to prolonged use.

The machine is not spraying water

The nozzle may be blocked, turn the machine off and unplug from power outlet, check the spray nozzle.

The clean water tank may be empty, follow the directions to refill the clean water tank.

Abnormal noise coming from the machine

The cleaning hose of the machine may have a blockage or a foreign object may have been vacuumed up, turn the machine off, unplug from the power outlet and check the hose for obstructions.

Weak suction or no water absorption with the machine

The dirty water tank may be full, follow the instructions to empty the dirty water tank.

Ensure that the cleaning hose is not damaged or broken and there is no dirt or debris blocking the cleaning hose.

For more troubleshooting information:



Freecall 1800 804 973



customerservice@britex.com



www.britex.com/spotbuddy/troubleshooting